### Users Guide & Installation Handbook





### **CONTENTS & INTRODUCTION**

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#### INTRODUCTION

Thank you for buying this British-built appliance from us.

This guide book is designed to help you through each step of owning your new cooker, from installation to use. Please read it carefully before you start using your product, as we have endeavored to answer as many questions as possible, and provide you with as much support as we can.

If, however, you should find something missing, or not covered, please contact our Customer Care team. Their number is located on the back page of this book.

For customers outside the UK and Northern Ireland, please contact your local supplier.

When you dial this number you will hear a recorded message and be given a number of options. This indicates that your call has been accepted and is being held in a queue. Calls are answered in strict rotation as our Customer Care representatives become available.

Alternatively, general information, spares and service information is available from our website. The address is located on the back page of this book.

#### **WARRANTY**

Your new appliance comes with our 12-month guarantee, protecting you against electrical and mechanical breakdown. To register your appliance please call **0844 481 0182**, complete the registration form included or register online at the web address located on the back page of this book.

For full terms & conditions of the manufacturer's guarantee, refer to the website on the back of this book.

In addition, you may wish to purchase an extended warranty. A leaflet explaining how to do this is included with your appliance.

### **European Directives**



As a producer and a supplier of cooking appliances we are committed to the protection of the environment and are in the

compliance with the WEEE directive. All our electric products are labelled accordingly with the crossed out wheeled bin symbol. This indicates, for disposal purposes at end of life, that these products must be taken to a recognised collection points, such as local authority sites/local recycling centres.

This appliance Complies with European Community Directives (CE) for household and similar electrical appliances and Gas appliances where applicable.

This appliance conforms to European Directive 2009/125/EC regarding Eco design requirements for energy-related products.

### **CONTENTS & INTRODUCTION**

Our policy is one of constant development and improvement, therefore we cannot guarantee the strict accuracy of all of our illustrations and specifications - changes may have been made subsequent to publishing.

# GAS WARNING If you smell gas: Do not try to light any appliance. Do not touch any electrical switch. Call the Gas Emergency Helpline at 0800 111999

### **SAFETY**

**WARNING!** - The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children less than 8 years of age shall be kept away unless continuously supervised. This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision WARNING! - Do not use a steam cleaner on any

cooking range, hobs and

oven appliances. **WARNING!** - The appliance is not intended to be operated by means of an external timer or separate control system. **WARNING!** - Unattended cooking on a hob with fat or oil can be dangerous and may result in fire. **WARNING!** - NEVER try to extinguish a fire with water, but switch off the appliance and then cover the flame with a lid or damp cloth. **WARNING!** - Danger of fire: Do not store items on the cooking surfaces. **WARNING!** - Only use hob guards designed by the manufacturer of the cooking appliance or indicated by the manufacturer of the appliance in the instructions for use as suitable or hob guards incorporated in the appliance. The use of

### **SAFETY**

inappropriate hob guards can cause accidents.

**CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously. **CAUTION:** The use of a gas cooking appliance results in the production of heat, moisture and products of combustion in the room in which it is installed. Fnsure that the kitchen is well ventilated especially when the appliance is in use: keep natural ventilation holes open or install a mechanical ventilation device (mechanical extractor hood). Prolonged intensive use of the appliance may call for additional ventilation, for example opening of a window, or more effective ventilation, for example increasing the level of

mechanical ventilation where present.

**CAUTION:** This appliance is for cooking purposes only. It must not be used for other purposes, for example room heating. **CAUTION:** (Gas through glass models only) In case of hotplate glass breakage, shut immediately off all burners and any electrical heating element and isolate the appliance from the power supply, do not touch the appliance surface, do not use the appliance.

### **Fire Safety Advice**

If you do have a fire in the kitchen, don't take any risks - get everyone out of your home and call the Fire Brigade.

### If you have an electrical fire in the kitchen:

- Pull the plug out, or switch off the power at the fuse box - this may be enough to stop the fire immediately
- Smother the fire with a fire blanket, or use a dry powder or carbon dioxide extinguisher
- Remember: never use water on an electrical or cooking oil fire.

### **Other Safety Advice**

Servicing should be carried out only

### **SAFETY**

- by authorised personnel.
- There is a risk of electric shock, so always make sure you have turned off and unplugged your appliance before starting. Always allow the product to cool down before you change a bulb.
- This appliance must be earthed.
- The appliance must never be disconnected from the mains supply during use, as this will seriously affect the safety and performance, particularly in relation to surface temperatures becoming hot and gas operated parts not working efficiently.
- GAS WARNING! If you smell gas:
   Do not try to light any appliance,
   Do not touch any electrical switch.
   Contact your local gas supplier immediately.

waste disposal service or the retailer where you purchased the product.

### Avoiding damage to the appliance.

Objects that melt and things that boil over can burn onto the hob and should be removed as soon as possible.

To avoid damage to cookware do not allow sauce pans or frying pans to boil dry.

Do not use the cooking zones with empty cookware or without cookware in place.

#### **DISPOSAL**

### **Packaging Material**

The packaging materials used with this appliance can be recycled.

Please dispose of the packaging materials in the appropriate container at your local waste disposal facilities.

### **Old Appliances**



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it

should be taken to the applicable collection point for the recycling of electrical and electronic equipment.

You will by ensuring the appliance is correctly disposed of help prevent potential negative consequences for the environment and human health.

For additional details regarding the recycling of this product please contact your local government office, your household

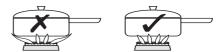
### **USING THE HOB - GAS**

- If your hob is supplied with left and right handed pan supports, ensure that they are located over the alignment pins and are sitting flat on the hob.
- Use pans which are large enough to avoid overflows onto the hob surface.
- Wipe any spillage as soon as possible.
- Clean the hob top as regularly as possible, this will prevent any build up of grease which may be a fire hazard.
- Pans should not be allowed to come into contact with coloured trims during use as this may cause discolouration of the surface

### **Hob Ignition & Use**

- To turn on burners other than WOK, push in and turn the control knob to the full on position (large flame symbol). If your hob has an ignition switch on the facia, press it in until your burner lights.
- Hold the control knob in for 15 seconds then release. If the burner fails to light within this time, release the control knob and wait one minute before attempting to re-ignite.
- To turn on the WOK burner (if fitted), turn the WOK burner control knob to the simmer position (small flame symbol). Push in the control knob and after a couple of seconds press the ignition switch.
- Hold the control knob in for 15 seconds then release. If the burner fails to light within this time, release the control knob and wait one minute before attempting to re-ignite.
- NOTE: After the WOK burner is lit, please allow the burner to warm up for a few minutes before placing the pan over it.

 To simmer, turn the control knob to the small flame symbol. This will ensure that the flame is just large enough to gently heat the contents of the pan.



- To turn off, turn the control knob clockwise to the 'off' position.
- Always make sure that your pans are placed centrally on the burners and do not allow the flame to extend over the base of the pan.
- Avoid the use of pans that overhang the edges of the hotplate.

In the event of a power failure, or the ignition not working, then a lighted match or taper can be used to light the burner.

### Pan sizes required

Hob Cook Zones	Minimum Pan Sizes (mm)	Maximum Pan Sizes (mm)		
All cook zones	100	250		

**Warning:** Do not allow cooking vessels to overlap cooking zones

### **Energy Saving**

- Position pans centrally over the cook zones.
- Only heat the amount of liquid you need.
- Once liquids have been brought to the boil, reduce the heat setting to a simmer.
- Consider using a pressure cooker if possible.
- Vegetables cut into small pieces will

### **USING THE HOB - GAS**

- cook more guickly.
- Use a pan which is a close match to your burner size.
- Smaller burners are ideal for simmering and stewing in smaller pans, while the larger burners are ideal for frying and boiling.

### **WOK RING (IF SUPPLIED)**

The wok ring should only be used with a wok. No other style of pan is suitable for use with this accessory.

If desired, the wok ring should be located on top of the pan supports around the centre burner.

The locating cutouts on the bottom of the wok ring engage with the four fingers of the pan supports around the centre burner location.

Ensure the wok ring is located correctly, is fully engaged with the pan support fingers and is not able to rotate or slide across the pan supports before use.

Always locate the wok ring before lighting the burner.

**Caution:** The wok ring will become hot in use. Ensure it has cooled fully before removing or cleaning it.

NOTE: Due to the temperatures the wok ring will operate under during use, discolouration will occur.

### **CLEANING**

#### General

- It is important to clean the product regularly as a build up of fat can affect its performance or damage it and may invalidate your guarantee.
- Always switch off your appliance and allow it to cool down before you clean any part of it.
- Do not use undiluted bleaches, products containing chlorides, wire wool or abrasive cleaners on aluminium, stainless steel, or plastic/ painted parts as they can damage the appliance. Nylon pads can also be unsuitable.
- Take extra care when cleaning over symbols on fascia panels. Excessive cleaning can lead to the symbols fading.
- If your product is fitted with stainless steel cladding strips. You may notice a small white residue on the outer edges, this can be removed with a non abrasive wipe.
- Some foods are corrosive eg; vinegar, fruit juices and especially salt - they can mark or damage the metal or paint work, if they are left on the surface.
- Only use a clean cloth wrung out in hot soapy water, and dry with a soft cloth.

### **Stainless steel & Aluminium surfaces**

- Sharp objects can mark the surface of stainless steel, but will become less noticeable with time.
- Baby oil can be used to restore stainless steel finishes - but only use a few drops. Don't use cooking oils as they can contain salts, which will damage the metal.

### **Enamel surfaces & parts**

 If larger splashes of fat do not readily disappear, you can use a mild cream cleaner to remove them.

### Glass parts

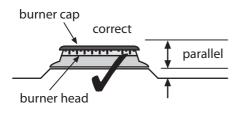
**WARNING:-** Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass since they can scratch the surface, which may result in shattering of the glass.

### **CLEANING**

#### **GAS HOB**

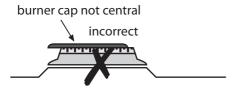
### **Burner caps and heads**

- The slots in the burner head where the flames burn should be cleared of deposits.
- Clean with a nylon brush, rinse and then dry thoroughly. There may be brown coloured markings on your burners; these are carbon deposits or fat stains and can be removed using a soap filled pad.
- Do not put burners in the dishwasher or soak them. Using dishwasher powders, washing up liquids and caustic pastes can damage the burners.
- Burner caps and heads must be repositioned correctly so that they sit squarely on to the hob as shown. This is particularly important with stainless steel models as failure to reposition the caps correctly may result in discolouration of the stainless steel around the burners.





incorrect



### Cast iron griddle or pan supports (if fitted)

- Ensure the griddle has fully cooled and scrape off any stubborn marks and bits of food with a plastic or wooden cooking implement. Rinse in warm soapy water and dry with a tea towel.
- Do not clean in a dishwasher.
- If you notice any rusting on your griddle, or pan-supports, simply clean in warm soapy water, then re-season.
- To season: Heat the griddle for 30 seconds at a medium setting then switch off. Use a minimum amount of unsalted vegetable oil, on a dry cloth or paper towel, and apply a thin coat of oil to the element surface. Wipe off the excess and re-heat the griddle for one minute.

### Installation

This appliance must be installed in accordance with the regulations in force, and only in a well ventilated space. Read the instructions before using or installing this appliance. This appliance will be factory set for use on either natural gas only, or LPG only. If the appliance requires conversion from natural gas to LPG, then the conversion kit, part number 0130145 00, can be ordered from the Customer Care Centre helpline given at the back of this book.

### **Regulations & Standards**

Prior to installation, ensure that the local distribution condition (nature of the gas and gas pressure) and adjustment of the appliance are compatible. The adjustment conditions for this appliance are stated on the data badge.

This appliance is not connected to a combustion products evacuation device. It shall be installed and connected in accordance with current installation regulations. Particular attention shall be given to the relevant requirements regarding ventilation.

The appliance must be installed, converted

to LPG (where necessary) and serviced by a competent person to ensure that the installation is in accordance

with "The Gas Safety (Installation & Use) Regulations", & the "The Gas Safety (Installation & Use) (Amendment) Regulations ".

Failure to comply with these **Regulations is a criminal offence.** 

Where regulations or standards have been revised since this handbook was printed, always use the latest edition. All gas installation, servicing and repair work must be in accordance with local standards and regulations

## In the UK the regulations and standards are as follows (inclusive of successive issues:

- 1. Gas Safety Regulations (Installation and Use).
- 2. Building Regulations Issued by the Department of the Environment.
- 3. Building Standards (Scotland) (Consolidated) Issued by the Scottish Development Department.
- 4. The current I.E.E. Wiring Regulations.
- 5. Electricity at Work Regulations.
- 6. BS6172 Installation of Domestic Gas Cooking Appliances Also, for LP Gas refer to BS5482 Part 1, Part 2 or Part 3 as relevant. 7. Installation & Servicing Instructions for this appliance.

For installation in countries other than the UK, the appliance must be connected in accordance with all local gas and electrical regulations.

In the Republic of Ireland, installers should refer to IS813 Domestic Gas Appliances.

### **CHOOSING YOUR INSTALLATION**

We recommend that you install this appliance in a work top which is a minimum 38mm deep.

The hob can be fitted into a work top less than 38mm deep, but the 25mm gap between hob base and appliance must be maintained.

#### Installation above an oven

Refer to the manufacturer's instructions for clearances above the oven.

We recommend a 25mm gap between the bottom of the hob and appliance.

### **Ventilation Requirements**

The room containing the appliance should have an air supply in accordance with BS5440: Part 2

- All rooms require an openable window, or equivalent, and some rooms will require a permanent vent as well.
- For room volumes up to 5m3 an air vent of 100cm2 is required.
- If the room has a door that opens directly to the outside, or the room exceeds 10m3 NO AIR VENT is required.
- For room volumes between 5m3 and 10m3 an air vent of 50cm2 is required.
- If there are other fuel burning appliances in the same room, BS 5440: Part 2: (or equivalent) should be consulted to determine the air vent requirements.
- This appliance must not be installed in a bed sitting room of less than 20m3 or in a bathroom or shower room.
- Windows and permanent vents should therefore not be blocked or removed without first consulting a

competent engineer.

LP Gas only - Do not install this appliance in a room below ground level. This does not preclude installation into rooms which are basements with respect to one side of the building but open to ground level on the opposite side.

For installation into environments other than domestic dwellings, e.g. caravans, boats and similar - refer to the relevant standards on ventilation and gas supply.

Failure to install appliances correctly is dangerous & could lead to prosecution.

### Clearances & dimensions

The room should have good light and ventilation but be free from draughts. The worktop should be at least 600mm deep, & 30mm thick to enable the cutout to be made to the dimensions shown below.

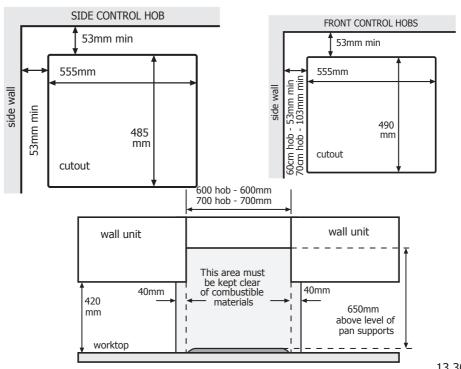
A minimum distance of 40mm should be maintained between the hob and rear wall / combustible surface.

A minimum distance of 40mm should be maintained between the hob and any side walls / combustible surface. Surfaces which are non-combustible, or are protected with suitable non-combustible material, may have reduced clearances. We recommend ceramic tiling for the rear wall directly behind the hob. No shelf or overhang of combustible material should be closer than 650mm above the hob.

Extractor or cooker hoods should only be fitted above the hob in accordance with the manufacturer's instructions. No combustible materials or flammable liquids should be stored below the hob.

Sufficient length of cable should be allowed so the hob can be removed for servicing, but make sure it is routed away from the underside of the hob & does not get trapped during installation.

Important: Ensure that you route all electrical cables and flexible tubing well clear of any adjacent heat source - eg; oven / grill.

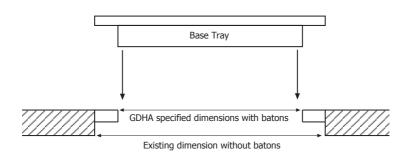


### **Important Information**

It is important when installing front control gas hobs, that the work top cut out is the same as is quoted in this installation manual. If the cut out is too large, then batons must be fitted to the front, rear and sides - to correct the discrepancy and ensure the correct fit. Please ensure that if batons are fitted they are level with the top surface of the work top Please ensure that the seal for the hob has full contact with the work top surface.

There are two ways to install the clamps, depending on the thickness of the work top, please measure the thickness of your work top and ensure that the correct method is used. Both methods are detailed in this handbook.

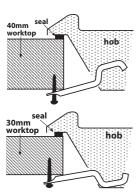
Failure to follow these instructions can lead to excessive force being applied to the basetray, which results in the clearence between the control knob and the hob top pressing being reduced. This can effect the operation of the gas control, and the ignition.



### Fit the hob into the cutout & secure to worktop

Place the hob into the cutout and secure in place using the four brackets and screws provided.

The brackets should be orientated to suit the worktop thickness as shown, then inserted into the four slots (two on the front edge and two on the rear) and screwed into the underside of the worktop using the woodscrews provided.



The screws should be tightened just sufficiently to secure the hob and pull the top pressing flush with the worktop.

### Installation advice - cabinetry

### Dealing with sides, cross-rails and back-panels in cabinetry

Depending on the cabinets, the worktop thickness and the hob positioning, it is possible for the hob base, the clamp brackets and/or the gas connection to interfere with parts of the cabinet. These can be dealt with as follows:

### **Cabinet sides**

If the hob is to be installed across the top of two cabinet housing units, then the base of the hob may interfere with the sides of these units. It will be necessary

to cut away the top of the unit sides locally to clear the hob, clamp brackets and/or gas connection.

#### **Cross-Rails**

- 1. Interference with hob base
  If there are any cross-rails which
  obstruct the hob base by running
  across the worktop cutout, they can
  simply be removed or locally cutaway
  to allow the hob to be installed, depending on the particular installation. Any modifications must ensure that the strength of
  the cabinet is maintained.
- 2. Interference with clamp brackets If there are any cross-rails which prevent the clamps from being positioned on the front or rear edges of the hob, then they can be removed or locally cut-away around the brackets to allow the brackets to be installed. Any modifications must ensure that the strength of the cabinet is maintained.

### **Back-panel**

- 1. Interference with clamp brackets If the cabinet has a back-panel which prevents the clamps from being positioned on the rear edge of the hob, then this panel can be completely removed or locally cutaway to allow the brackets to be installed.
- 2. Interference or restriction of gas connection. If the cabinet has a back-panel which interferes with the position of the gas supply to the hob, then the panel can be completely removed or locally cut-away to allow connection to the gas supply.

### Stone (Granite or equivalent) worktops

Depending on the type of worktop being used, there may or may not be any backing material to screw the clamp screws into.

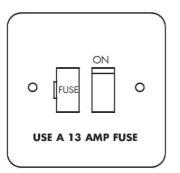
- 1. If the worktop is a composite type (backed with MDF or similar) there may be enough backing to screw directly into. This will depend on the worktop thickness and backing thickness and will have to be assessed at the installation. In this case, install the hob as for a standard worktop.
- 2. If there is insufficient backing material to screw into, or if the worktop is completely solid in construction, then it will be necessary to glue a strip of wood, MDF, fibreboard or similar to the underside of the worktop, along the front and rear edges of the cutout. Use a strong, proprietary adhesive to bond these strips and allow to cure before attempting to clamp the hob into position.

### Connect gas hob to gas supply

The inlet is at the rear RHS of the hob. The hob may be connected to the gas supply either by rigid pipework or flexible connection.

#### Flexible connections

Use a 900mm - 1125mm length of flexible connector. Ensure that the hose is installed hanging freely downwards. is not trapped, is not subjected to undue forces and is not supported at the bottom by a horizontal surface. Natural Gas - Flexible connections should comply with BS669, latest edition. LP Gas - For flexible connections use a bayonet type hose, suitable for use on LP gas up to 50 mbar pressure rise and 70°C temperature rise. The flexible hose should be coloured black with a red stripe, band or label. If in doubt, contact your supplier. The installation must ensure that the flexible tube cannot come into contact with movable parts of the housing unit (eg; a drawer) and does not pass through any space susceptible to becoming congested.



# Make sure the appliance is gas sound & all components are operating correctly.

### Connect to the electricity supply

Unless this appliance is supplied with a fitted plug, it must be connected by a competent person, using fixed wiring via a double pole switched fused spur outlet, with a contact separation of 3mm at all poles.

Connect the mains lead wires to the terminals:

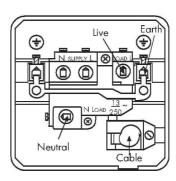
The blue wire must be connected to the terminal marked N (Neutral) LOAD or coloured black. The brown wire must be connected to the terminal marked L (Live) LOAD or coloured red. The green/yellow coloured wire must be connected to the terminal marked

### Warning: this appliance must be earthed.

E (Earth) or coloured green.

The fused spur must be accessible after installation.

If the supply cord is damaged, obtain a special cord from the Customer Care Helpline, which must be fitted by a qualified person.



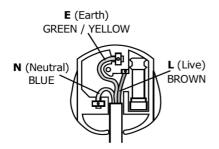
### Connect to the electricity supply

For hobs that are supplied/manufactured with a 13Amp supply cord and plug only. Warning: Ensure that the power rating of the appliance is compatible with a 13Amp supply before connecting to the electricity supply. i.e. 2.8kW.

### Warning: This appliance must be earthed.

The flexible mains lead is supplied connected to a BS 1363 fused plug, the plug is fitted with the correct fuse.

Replace only with a fuse of the same rating and type.



be connected to the terminal marked L (Live), or coloured Red.

The plug and socket must be accessible after installation. Should the mains lead of the appliance ever require replacing, we recommend that this is carried out by a qualified electrician who will replace it with a lead of the same size and temperature rating.

Important: - ensure that you route all mains and electrical cables and flexible tubing well clear of any adjacent heat source.

Under no circumstances should the mains electric cable be allowed to come into contact with hot oven flues or similar surfaces and keep well clear of any moving parts that may be in the vicinity of the installation, such as cooling fans on adjacent appliances.

The wires in the mains lead are coloured in accordance with the following code:

Green and yellow = Earth, Blue = Neutral, Brown = Live.

As the colours of the wires in the mains lead for the appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- 1. The wire which is coloured green and yellow must be connected to the terminal marked E (Earth) or coloured Green.
- 2. The wire which is coloured blue must be connected to the terminal marked N (Neutral), or coloured Black.
- 3. The wire which is coloured brown must

### **Troubleshooting**

Before you call Customer Care, please check the following points:

### **Burner fails to ignite:**

- Check the electricity supply is on.
- Check the fuse.

### There is a spark to the burner but it fails to ignite:

- Check that the flame holes in the flame spreader are clear of water or deposits.
- Check that the gas supply is turned on.

### Smell of gas:

• Check that none of the controls have inadvertently been turned on. If all the controls are in the off position, turn off the gas supply & call Customer Care.

### The burner flame appears uneven:

- Check the burner is fitted correctly.
- Check the flame holes in the flame spreader are clear of water or deposits.

### **TECHNICAL DATA**

### This information is for the following appliances:

60T & 70T NG & LPG

### Data badge

Underside of the hob base

### **Electrical supply**

220-240V ~ 50Hz 1W

### **Ignition**

Mains repetitive ignition.

#### Gas connection

The inlet connection is at the rear righthand side -ISO7 - Rp1/2" (1/2" BSP)

### **Appliance class**

Class 3 Built-In Hotplate

### Gas category

Natural Gas II2H3+ LPG only I3+

The adjustment conditions for this appliance are stated on the data badge. This appliance is factory set for either natural gas only or LPG only. If you wish to convert this hob from natural gas to LPG, a conversion kit -part no 013014500 - can be ordered from the Customer Care helpline.

### Gas pressure settings

G20 Natural gas @ 20 mbar G31 Propane gas @ 37 mbar G30 Butane gas @ 28 - 30 mbar

### **Countries of destination**

(GB) Great Britain, (IE) Ireland.

# The **Gas Consumer Council** (GCC) is an independent organisation which protects the interests of gas users. If you need advice, you will find the telephone

number in your local telephone directory under gas.

_	Natural Ga	ıs	LP Gas				
Burner	kW Injector		kW	Injector	Grammes per hour		Bypass Screw
60T side control-		Marking		Marking	Butane	Propane	sizes
Back LH	2.0 kW	104	2.0 kW	70	145g/h	143g/h	32
Back RH	2.0 kW	104	2.0 kW	70	145g/h	143g/h	32
Front LH	3.0 kW	129	3.0 kW	87	218g/h	215g/h	40
Front RH	1.0 kW	77	1.0 kW	50	73g/h	72g/h	27
60T/70T Front							
Control							
Back LH	2.0 kW	104	2.0 kW	70	145g/h	143g/h	32
Back RH	3.0 kW	129	3.0 kW	87	218g/h	215g/h	40
Wok	3.5 kW	121 & 63	3.5 kW	87 & 35	254g/h	250g/h	68
Front RH	2.0 kW	104	2.0 kW	70	145g/h	143g/h	32
Front LH	1.0 kW	77	1.0 kW	50	73g/h	72g/h	27
Total heat input ΣQn							
60T	8.0 kW	-	8.0 kW	-	582g/h	572g/h	-
70T	11.5 kW	-	11.5 kW	-	836g/h	822g/h	-

### **CUSTOMER CARE**

#### **CUSTOMER CARE WEB SHOP**

Having purchased a superior cooker, hob or hood from us, you'll naturally want to keep it looking great. And who better to help you care for it than the manufacturer?

We offer an extensive range of accessories, components and cleaning products which, will instantly give your cooker a good as new look.

In addition to the list of our most popular products below, we also have an exciting

range of Bake ware and Cookware essentials including Roasting Pans, Cake Tins and Non-Stick Cooking Liners.

For all enquires, please visit our Web Shop at **www.gdhaonline.co.uk** or call the Spares Sales Team on **0844 815 3745**. For countries outside the UK, please contact your local service agent.

Product De- scription	Where used	Purpose				
Ceramic Hob Cleaner	All Ceramic glass hobs including Induction	Enables easier cleaning of your ceramic hob. Prevents build up of mineral deposits. Best used with Ceramic Hob Scraper Kit. 300ml bottle.				
Ceramic Hob Scraper kit  All Ceramic glass hobs including Induction		Ideal for removing cooked on marks from ceramic glass hobs Best used with Ceramic Hob Cleaner				
Sealed Hotplate All sealed/solid plate hobs		Restores the sleek matt black finish to solid hotplates				
Multipurpose Kitchen Cleaner	General kitchen cleaner	Excellent multipurpose cleaner, For use around the kitchen. 500ml bottle.				
Oven Cleaner All cooking appliances.		Cuts through grease & burnt on grime. 500ml bottle				
Restor-A-Cloth All cooking appliances.		Chemical free cleaning cloth Ideal for cleaning & polishing glass & stainless steel				
Stainless Steel Cleaner	All stainless steel parts	Oil based cleaner. Perfect for removing stubborn & greasy marks. 300ml bottle.				
Rectangular carbon filters  Cooker Hoods		New filters, help to maintain efficient cooker hood operation and keep your Kitchen odour free				
Round Carbon Filters Cooker Hoods		New filters, help to maintain efficient cooker hood operation and keep your Kitchen odour free				

### **CUSTOMER CARE**

To contact Stoves about your appliance, please call

### Warranty Registration 0844 481 0182

to register your appliance

### Customer Care Helpline 0844 815 3740

in case of difficulty within the UK

Alternatively general, spares and service information is available from our website at **www.stoves.co.uk** 

Please ensure that you have the product's model no and serial no available when you call. These can be found on the silver data label on your product which is located:

Inside the base compartment

On the underside of the product

Open the door; adjacent to the oven cavity

Ovens

Hobs

High-level grill products

Enter appliance numbers here for future reference:

Model	No								_	
Serial I	No									
CEDV.	ICE DE	CODE								
SERVICE RECORD  Date of purchase				Installed by				Installation Date		
Р	lace of	purch	ase:							
Date			Т	Part(s) replaced			П	Engineer's name		

For customers outside the UK and Northern Ireland, please contact your local supplier.

Glen Dimplex Home Appliances, Stoney Lane, Prescot, Merseyside, L35 2XW