

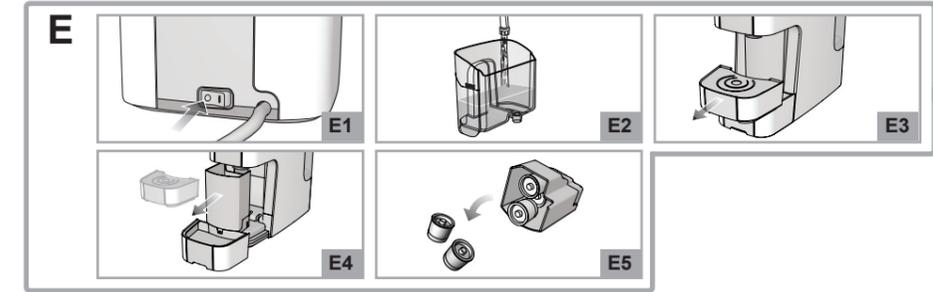
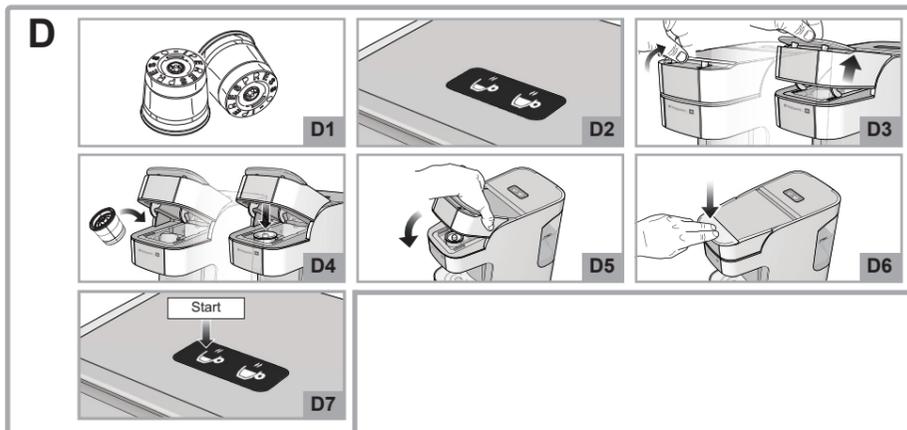
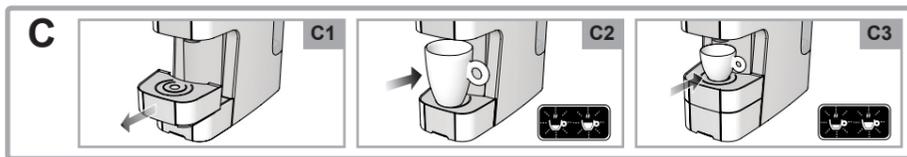
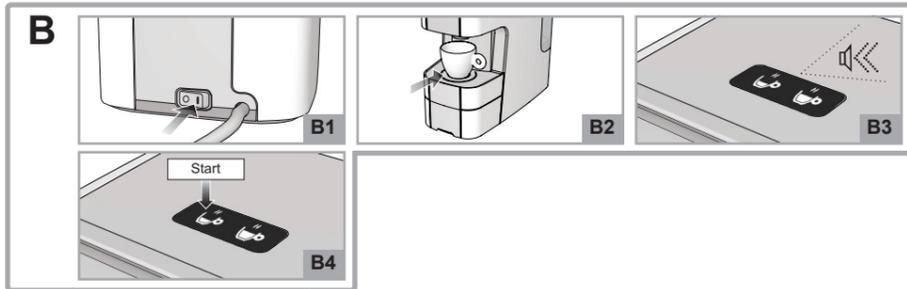
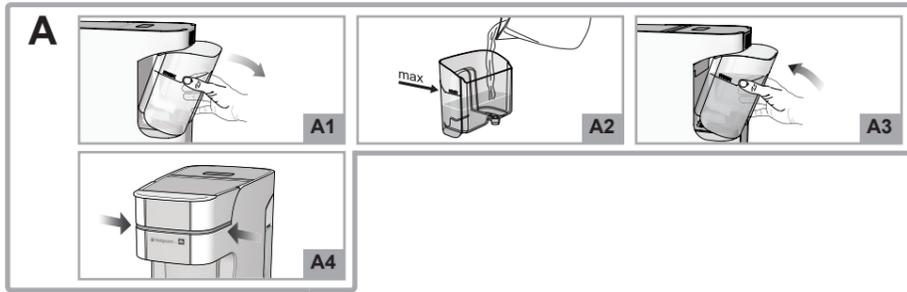
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CM HPC G UK  
02/2013 - ver.1.1

EN Operating Instructions

CM HPC GC0 H UK  
CM HPC GB0 H UK  
CM HPC GX0 H UK



## PARTS AND FEATURES

1. Capsule-compartment opening/closing lever
2. Coffee-capsule compartment (inside)
3. Coffee delivery unit
4. Data plate
5. Illuminated touch panel
  - 5.1. Espresso coffee
  - 5.2. Lungo coffee
6. Used-capsule tray  
(liquids remaining after coffee delivery)
7. Cup holder
8. Drip tray (inside)
9. Water tank
10. Main switch
11. Power cord

## INTRODUCTION

Thank you for purchasing our product. In doing so you have opted for an efficient high-performance appliance.

If the instructions on the correct use of this appliance are not followed, the manufacturer will not be responsible for any resulting damage.

The operating instructions may refer to different models. Any difference is clearly identified.

## IMPORTANT SAFETY PRECAUTIONS

Always comply with the following safety measures when using an electrical appliance.

- Read the Instruction Book carefully.
- Never immerse the machine or its removable components in water and never put it in a dishwasher.
- This appliance was designed for household use only. Any other use shall be considered improper and consequently dangerous.
- Remove the plug from the electrical system when the appliance is not in use.
- Never touch a hot surface. You could scald yourself with water or coffee from the machine.
- This machine was designed “to make espresso coffee”: take care you don't scald yourself with water jets or due to improper use.
- This appliance was not designed to be used by persons (including children) with reduced physical, sensory or mental capabilities, or persons lacking experience and/or familiarity with the product, unless they are supervised or instructed on the use of the appliance by a person responsible for their safety.
- Supervise children to prevent them from playing with the appliance.
- Only use the appliance in closed areas protected from the external environment.
- Never immerse the cord, plug and body of the machine in water or any other liquid to avoid fire, electric shocks or injuries.
- Do not use the appliance for any purpose other than its intended use.
- Do not put the appliance on gas/electric cookers or inside a hot oven.
- Operate the appliance only for the time needed to perform its function. Then switch it off by setting the main switch (10) to “0” and unplugging it from the power outlet.
- Before unplugging it, make sure the main switch (10) is on “0”.
- Any use of attachments not recommended by the manufacturer may result in fire, electric shocks or personal injuries.
- Do not let the cord hang over the edge of a table or counter top. Do not pull the cord to unplug the appliance and do not touch it with wet hands.
- Do not drag or carry the machine by holding its cord.
- Make sure the cord does not hang over the edge of a table or counter top because children could pull it or accidentally stumble on it and get injured.
- Do not use the appliance if the cord or plug looks damaged, after the machine has malfunctioned or if any damage has occurred. Take the appliance to an authorised Service Centre to have it checked or repaired or to make sure it is working properly.
- Do not use extension cords or multiple outlets. In case of fire use carbon-dioxide (CO<sub>2</sub>) fire extinguishers. Do not use water or powder extinguishers.
- Never block the air grilles located in the bottom and back of the appliance.
- Use the appliance only for its intended purpose.
- Never install the machine in an environment whose temperature may be either **0°C** or lower - if the water freezes, the appliance can get damaged - or higher than **40°C**.
- Make sure the voltage of the electrical system matches the voltage shown on the data plate of the appliance (4). Connect the appliance only to a power outlet having a minimum capacity of **6 A** in **230VAC**-powered models and an efficient earthing system.
- If the power outlet and appliance plug are not compatible, have an authorised Service Centre replace it with a suitable plug.
- Place the appliance on a work surface far from water taps and sinks.
- Having removed the packaging, make sure the appliance is undamaged before installing it.
- Keep all packaging materials out of the reach of children.
- This appliance was designed for household use only. Any other use shall be considered improper and consequently dangerous.
- The manufacturer shall not be deemed responsible for any accident due to the lack of or failure to comply with current regulations on the earthing system.

- The manufacturer shall not be deemed responsible for any damaged due to any improper, incorrect or unreasonable use.
- The equipment was designed for household and similar uses such as in:
  - staff kitchen areas in shops, offices and other work environments;
  - farm houses;
  - hotels, motels and other residential environments by the guests;
  - bed&breakfast-type environments.
- The machine is equipped with a valve that keeps pressure constant. As a consequence the coffee-delivery unit may be leaking water drops.
- In case of appliance failure or malfunction, switch if off and do not tamper with it. If you need to have it repaired, ask a Technical Service Centre authorised by the manufacturer and ask for original spare parts. Failure to comply with the above may affect the safety of the appliance and void the relevant warranty.
- The original packaging should be kept at least for the entire warranty period, should you need to return the machine to an authorised Service Centre. Any damage due to transport without proper packaging is not covered by the warranty.

## COFFEE MACHINE INSTALLATION AND OPERATION (A)

 **Before connecting the machine to the electrical system, carefully read the safety regulations in the “Important Safety Precautions” chapter.**

- A1** Carefully pull out the water tank (9).
- A2** Fill the tank with fresh drinkable water up to the MAX mark.

 **Only fill the tank with fresh drinkable still water. Warm water and other liquids may damage the tank. Do not operate the machine without water. Regularly replace the water in the tank.**

- A3** Insert the tank into the machine all the way.

Connect the plug into a power outlet. See the following chapter on how to start the machine.

- A4** Make sure the coffee-capsule compartment (2) is properly closed before coffee delivery.



**Never open during coffee delivery.**



**When you start the machine for the first time or after the machine has not been used for several days, we recommend placing a container with a suitable capacity under the delivery unit (3) and then pouring out at least half a tank of water with no capsules in the machine.**

## SWITCHING THE MACHINE ON / OFF (B)

Start to machine as follows:

Check the water level in the tank (9). If needed, fill it up as described above.

- B1** Set the main switch (10) to the “I” position. Buttons 5.1 and 5.2 will repeatedly light up progressively from left to right to show that the machine has started heating up.

- B2** Place the cup on the cup holder.

- B3** Wait for buttons 5.1 and 5.2 to light up (fixed light) - a buzzer sounds to show that the proper operating temperature has been reached.

- B4** Touch button 5.1.

Wait for water to come out of the delivery unit.

The delivery will stop automatically as soon as the set quantity of water has been poured out. You can also stop it by touching the button panel again.



**While heating up, the machine does not allow any coffee delivery if buttons 5.1 and 5.2 are off or flashing.**

### Power-Save mode

The machine was designed to respect the

environment and reduce power consumption when not in use. It automatically enters into Power-Save mode if it has not been used for 60 minutes.

Button 5.1 will start flashing slowly.

To start the machine again, touch one of the two buttons.

 **Before switching off the machine, we recommend pouring out a cup of hot water with no capsules in the capsule compartment (2).**

 **To switch it off set the main switch (10) to the “0” position. We recommend that you never unplug the machine while it is on.**

## POSITIONING THE CUP HOLDER (C)

The machine was designed to use both espresso cups and mugs.

**C1** To adjust the height of the cup holder (7), pull it out and then place it in the espresso cup or mug position.

**C2** Optimum position for mugs as suitable for lungo coffees.

**C3** Optimum position for cups as suitable for espresso coffees.

 **Adjust the height of the cup holder (7) before starting coffee delivery.**

## COFFEE MAKING (D)

**D1** This machine was designed to use only “Metodo Iperespresso” Ily coffee capsules.

 **Do not use other coffee capsules because they may damage the machine.**

**D2** Make sure buttons 5.1 and 5.2 are lit (fixed light).

**D3** Release and lift the opening lever (1) of the capsule compartment (2).

 **If there is a coffee capsule in the compartment (2), it will be automatically**

**removed as soon as the compartment is opened. If the coffee capsule does not fit into the compartment easily, remove it and replace it correctly.**

**D4** Insert the coffee capsule as shown in the Figure.

**D5** Lower the movable section of the machine head completely.

**D6** Press the lever (1) until it locks in place and put the cup on the cup holder (7).

**D7** Touch one button:

- button 5.1 for espresso coffee delivery.

- button 5.2 for lungo coffee delivery.

The delivery will stop automatically as soon as the set volume is reached in the cup.

 **The quantity of coffee poured out by each button was determined after carefully considering the requirements of most users. To adjust the coffee delivery by the different buttons based on your own taste just follow the instructions in the next paragraph.**

 **The capsules are single-dose and should not be used to make two coffees. Remember to clean the drip tray (8) and to empty the used-capsule tray (6). Remember to replace the water in the tank on a regular basis.**

## ADJUSTING THE QUANTITY OF COFFEE IN THE CUP

The machine allows you to adjust the desired quantity/volume of coffee in the small cup for the buttons 5.1 and the cappuccino cup for 5.2.

 **We will only see how you can set button 5.1. To set button 5.2 just follow the same procedure, but press button 5.2 and use a properly-sized cup.**

To **adjust and store in memory a custom** quantity of coffee, the procedure is the following:

- Insert one capsule in the compartment (2).

- Place one cup on the cup holder (7).
- Touch button 5.1 and **hold it down** until you get the desired quantity of coffee. Then release the button. The machine has been set - when you press button 5.1 next it will pour out the set quantity. This setting will replace any factory settings.

## MANUAL STOP FUNCTION

Press the selected button to stop coffee delivery before it stops automatically.

 **Coffee delivery will stop automatically after no more than 70 seconds anyway. In such a case some coffee may spill out of the cup.**

## CLEANING AND MAINTENANCE (E)

- Before unplugging the appliance, make sure the main switch (10) is on "0".
- Disconnect the plug from the electrical system when cleaning the machine.
- Let the machine cool down before cleaning it.
- To extract the water tank (9) carefully pull it upwards and then outwardly.
- Clean the appliance and attachments using a damp cloth, then wipe it with a dry non-abrasive cloth. Detergents should not be used.
- Do not wash the appliance with abundant jets of water and do not completely or partly immerse it.

 **Clean the machine and its components at least on a weekly basis.**

 **Do not use any water that has remained in the tank (9) for a few days. Wash it**

**and fill it up every day with fresh drinkable water. Do not use ethyl alcohol, solvents, abrasive sponges and/or aggressive chemicals.**

Clean the machine as follows:

**E1** Switch off and unplug the machine.

**E2** Pull out the tank (9) and wash it under running water.

**E3** Pull out the drip tray (8) and wash it with warm water.

**E4** Pull out from the front the used-capsule tray (6).

**E5** Empty it of any remains.

 **The drawer includes the used capsules and remaining liquids.**

 **When you re-place the used-capsule tray (6), make sure it is properly inserted. We recommend emptying the drip tray (8) and used-capsule tray (6) at the same time.**

 **Do not dry the machine and/or its components in a conventional and/or microwave oven.**

## RECOMMENDATIONS

To enjoy a high-quality espresso remember to:

- Change the water in the tank (10) at least on a weekly basis.
- Preferably use water whose total hardness is lower than 12 French degrees to minimise any deposit inside the machine.
- Don't use distilled water.
- Use warm cups.

## ALARM(S)

## MACHINE STATUS



Buttons light up in sequence

Machine is on and heating up.



Lit

Machine has reached correct temperature for coffee delivery.



Espresso button flashing

Machine is making an espresso.  
Settings for an espresso.

Lungo button flashing

Machine is making a lungo.  
Settings for a lungo.

Flashing slowly

Machine in Power-Save mode.  
Machine enters into Power-Save mode after 60 minutes' use.  
Touch any button to start machine again.

Reduced illumination

Machine needs descaling.



Lit - fixed light (only espresso button )

Machine shows descaling process was selected. So tank must include descaling solution.



Flashing alternately

Machine shows second step of descaling process is under way.  
Machine is supplying descaling solution. Only espresso button flashing progressively.

Lit - fixed light (only lungo button )

Machine shows first step of descaling process is over. Rinse and fill tank with fresh drinkable water.



Flashing alternately

Machine shows second step of descaling process is under way.  
Machine is supplying water for circuit rinsing. Only lungo button flashing progressively.

Flashing fast

Machine malfunctioning. Switch off and then on after 30 seconds.  
If defect persists, contact Service Centre.

## TROUBLESHOOTING

Problem	Cause	Solutions
<b>Cannot switch machine on</b>	Power cord not connected to outlet.	Connect plug to power outlet compliant with technical data on data plate "O".
	Main switch (10) on "0".	Main switch (10) on "0".
<b>No coffee delivery from machine</b>	Movable section of machine's head incompletely closed.	Lift lever (1) and make sure capsule inserted in capsule compartment (2). Force lever (1) back down until it rests on matching support. Touch until lever locks in place (1) and start button 5.1 or 5.2.
	Button 5.1 or 5.2 not started.	Touch button 5.1 or 5.2 again.
	Incorrect water tank insertion.	Insert tank (9) all the way into machine until properly in place - clicking sound heard.
	Internal components with limescale.	Descalc machine as described in relevant paragraph.
	Pump not primed.	Make sure capsule compartment (2) includes no capsules, lower lever (1) until it locks in place and touch button 5.1 or 5.2 to pour out water. Try coffee delivery from capsule again.
<b>Water leaking</b>	Wrong capsule type.	Make sure "Metodo Iperespresso" Illy capsule was used. Make sure capsules for household use are used as identified by text "Single-dose ground coffee capsules for household use" on packaging and not capsules for professional use as identified by text "Exclusively for professional use".
<b>Machine in Power-Save mode</b>		Touch coffee button to start machine and wait until it is ready for delivery - both coffee buttons will be lit (fixed light). Touch button 5.1 or 5.2 again to start coffee delivery.



If the problem persists contact an authorised Service Centre.

## GUARANTEE

### 12 months Parts and Labour Guarantee

This certificate of guarantee represents the guarantee ("Guarantee" hereinafter) offered by Indesit Company UK Limited with registered office at Peterborough PE2 9JB in relation to products purchased in the United Kingdom and Indesit Ireland Limited with registered office in Dublin 9, Ireland for products purchased in the Republic of Ireland. This Guarantee does not affect your statutory rights.

Your product has the benefit of our manufacturer's Guarantee, which covers the product for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your product is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the product at no cost to you.

This Guarantee is subject to the following conditions:

- Documentary proof of original purchase date is provided.
- Cosmetic damage must be reported within 14 days from the date of purchase.
- The product has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The product is used only on the electricity supply printed on the rating plate.
- The product has been used for normal domestic purposes only.
- The product has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any product that is replaced become our property.
- The product is used in the United Kingdom or Republic of Ireland.

The Guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.

- Accidental damage, this includes but is not limited to, damage which occurs as a result of an external action.
- Replacement of any consumable item or accessory. These include but are not limited to: plugs, cables, light bulbs, hoses, brushes, covers and filters.
- Replacement of any removable parts made of glass or plastic.

### After Sales Service

No one is better placed to care for your Hotpoint product during the course of its working life than us – the manufacturer.

### Essential Contact Information Advice Line

We have a dedicated team who can provide free advice and assistance with your product if you experience any technical difficulties. Simply call our Hotpoint Service Hotline on 08448 240 055 (**Republic of Ireland 0818 904 041**) for telephone assistance.

**Please note:**

**Our advisors will require the following information:**

Model number:

Serial number:

### Consumables and Accessories

We supply a full range of consumables and accessories to keep your product functioning efficiently throughout its life.

**UK: 08448 225 225**

**Republic of Ireland: 0818 313 413**

**[www.hotpoint.co.uk](http://www.hotpoint.co.uk)**

### Recycling and Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wa-

stage.

Please dispose of packaging and old products carefully.

**Register your new product and get a second year FREE!**

We want to give you additional benefits of ownership of your product and offer you an additional free 1 year guarantee when you register your product with Hotpoint within 28 days of purchase. If you do not register your product with Hotpoint within 28 days, your product is guaranteed for 1 year only.

To activate your 2 year guarantee register with us online at [www.hotpoint.co.uk](http://www.hotpoint.co.uk). Please note that the 2 year guarantee is only available in UK and Ireland and is subject to the same conditions as the 1 year Guarantee. Please refer to the certificate of guarantee for more information.

## DISPOSAL OF OLD ELECTRICAL APPLIANCES



The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream.

Old appliances must be collected separately in order to

optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

